



CUSTOMER NAME _____ DATE _____

ADDRESS _____

EMAIL _____

HOME PHONE _____ CELL PHONE _____

PREFERRED WAY TO BE CONTACTED: EMAIL _____ TEXT _____ CALL _____

ITEM DESCRIPTION _____

HAVE YOU TRIED TO REPAIR IT? _____

NUMBER OF BROKEN PIECES _____ NUMBER OF MISSING PIECES _____

SHIPPING INFORMATION (NOT APPLICABLE TO LOCAL CUSTOMERS)

IS YOUR BOX PROFESSIONALLY PACKED? _____

IS YOUR ITEM DOUBLE BOXED? _____

WHAT IS THE RETURN INSURED AMOUNT? \$ _____

I AM AWARE THAT SUNDOG RESTORATION STUDIO (SRS) WILL USE MY ORIGINAL PACKING MATERIALS FOR RETURN SHIPPING. I AGREE THAT SRS SHALL NOT BE HELD LIABLE FOR LOSS OR DAMAGE THAT OCCURS IN RETURN SHIPPING NOR WILL THEY DO THE REPAIR/RESTORATION OVER AT NO COST. WE DO NOT OFFER REFUNDS. BALANCES ARE DUE UPON COMPLETION OF THE WORK. WORK THAT IS LEFT UNPAID FOR 30 DAYS AFTER COMPLETION IS CONSIDERED ABANDONED AND BECOMES THE PROPERTY OF SRS. SRS WILL NOT BE HELD LIABLE FOR THEFT OR ANY ACT OF GOD THAT COULD FURTHER DAMAGE THE ITEMS IN THEIR POSSESSION. REPAIRED ITEMS ARE FOR DISPLAY PURPOSES ONLY. A \$30 ESTIMATE/REPACKING FEE WILL BE CHARGED FOR WORK THAT IS DECLINED BY THE CUSTOMER.

SIGNATURE _____ DATE _____